


YOUR RATES NOTICE EXPLAINED

To help you understand your rates notice, we've put together a sample rates notice. This example has been prepared as a guide only, the information and figures may not be a true reflection of your current rates notice.

Please note: If you are unable to pay your total rates by the due date, please contact Council on 1300 972 753, visit one of our Customer Service Centres or refer to the Payment Arrangement Form available on Council's website.

Customer Service Centre Proserpine
83-85 Main Street, Proserpine QLD 4800 E: info@whitsundayrc.qld.gov.au
PO Box 104 Proserpine QLD 4800 W: www.whitsundayrc.qld.gov.au
P:1300 972 753 F:07 4945 0222 ABN 63 291 580 128



RATES NOTICE

044-N-5437

X X Citizen
1234 Citizen Street
Proserpine QLD 4800

Changed your Postal address? Please notify the Council in writing (See Reverse)

Property Location and Description
1234 Citizen Street PROSERPINE QLD

L 3 C 5418 T 50562764

Description	Rate/Charge	Units	Amount
Cat 1 - Residential Owner Occ A	0.0108718	202500.00	\$1100.76
Garbage Charges	290.00	1.00	\$145.00
Waste Recycling	135.00	1.00	\$67.50
Water Base - Residential	732.00	1.00	\$366.00
Sewerage Charges	96.50	10.00	\$482.50
Waste Management Facility Charge	216.00	1.00	\$108.00
EMFR Levy - 2E	110.60	1.00	\$55.30
Rural Fire Cannon Valley	25.00	1.00	\$12.50
GROSS TOTAL			\$xxxx.xx
DISCOUNT OF 5% APPLIES IF PAID BY 30/08/2024			\$xxx.xxCR
NETT AMOUNT DUE			\$xxxx.xx

Evacuation Zone (Storm Tide) Colour WHITE
Discount does not apply to Change of Ownership Fee
No Discount allowed on EMFR or Fire Levies.
Interest is charged at 12.35% per annum compounding on daily rests if payment is not received by the due date.

Discount will only be granted if the nett amount due is received by the Council on or before the close of business on	➔	Due Date 30/08/2024 <small>(Guide Only)</small>	Discount \$xxx.xxCR	Nett Payable \$xxxx.xx	A receipt will not be issued unless requested
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Notice hereby given that the below mentioned rates and charges have been made and levied by the Whitsunday Regional Council, by virtue of the Local Government Act 2009, on land described above, for the period stated in this Rate notice (plus overdue rates and charges with interest, if any) and are DUE AND PAYABLE WITHIN 30 DAYS from the date of issue of this notice. Warren Barker, Chief Executive Officer.

1. Council Assessment Number for your property
2. Valuation number provided by the Department of Resources
3. Property value (land only) supplied by the Department of Resources
4. Land area of your property, also located on your registered plan
5. General Rate = property valuation x applicable rate in the dollar (RID). RID is based on the differential rating category your property has been placed in based on the major land use. If it falls below the minimum annual rate of the rating category, then the minimum rate applies
6. Category for rating purposes - determined by the major land use of the property. Please refer to your rates brochure for all rating categories
7. Kerbside Collection - per Wheelie Bin
8. Kerbside Collection - per Recycle Wheelie Bin
9. Water Infrastructure Access Charge
10. Sewer Infrastructure Charge - charged in units of 10
11. Waste Management Facility Charge
12. Collected on behalf of Rural Fire Services & QLD Emergency Fire & Rescue Services (State) to fund their activities
13. Pay by 30 days after the issue date of the rates notice to receive your discount
14. Your discount for timely payment of rates. (within 30 days from the date of issue)
15. The amount you need to pay, if you pay on or before the Due Date (see 13.)
16. POST Billpay Code for Council
17. Reference number for your property - please make sure you enter this number correctly when making payment
18. BPAY Biller reference code for Council
19. Reference number for your property - please make sure you enter this number correctly when making payment
20. Evacuation Zones (Storm Tide) are mapped areas that indicate a level of risk to your property being affected either directly or indirectly by storm tide. Refer to the Emergency Action Guide on Council's Disaster Dashboard for more information

RETURN THIS PORTION IF PAYING BY MAIL

Date / / Tick here if receipt is required

WHITSUNDAY REGIONAL COUNCIL
PO Box 104, PROSERPINE QLD 4800

POST billpay Biller Code: xxxxx
Ref: x xxxxx xxx

Pay in person at any Post Office, phone 13 18 16, or go to postbillpay.com.au

*2410 0 1000841

Pay Online
Visit www.whitsundayrc.qld.gov.au and follow the links to pay with credit/debit card.

Phone 13 18 16
Please have your credit card ready. Payments made by phone are receipted through the Australia POST billpay service.

Biller Code: xxxxxx
Ref: xxxxxxxx

NOTE: BPAY PAYMENTS MAX. \$100,000

Gross: \$xxxx.xx
Disc/Subs: \$xxxx.xxCR
Nett: \$xxxx.xx
Name: X X Citizen

Assessment No: xxxxxxxx

A discount is available only if the whole of the rates, charges and any interest due thereon are paid in full and received by Council 30 days for the date of issue.

DUE DATE: 30/8/2024
(Guide Only)