



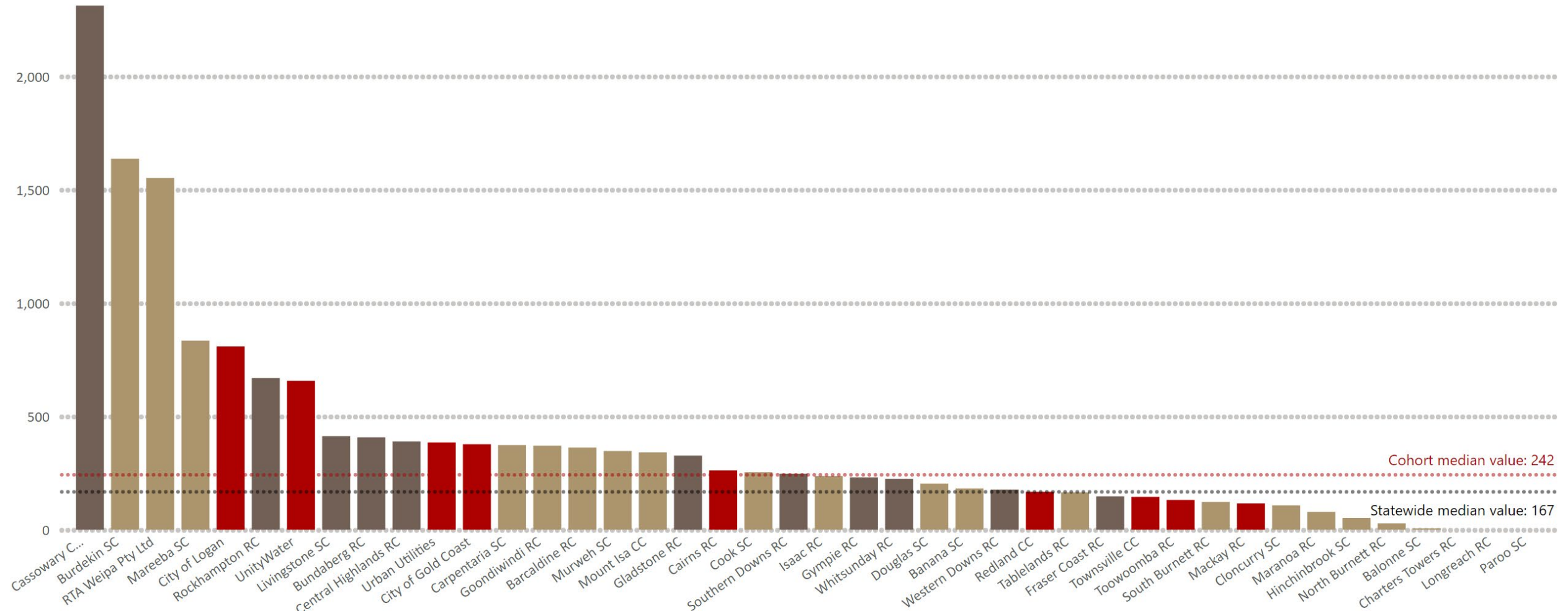
Queensland's Urban Potable Water and Sewerage Benchmarking: 2023/24

Medium, Large and Extra-large service providers
Sewerage Services

Sewerage CAPEX per connection

Sewerage CAPEX per connection (\$)

Size ● Extra-large ● Large ● Medium



Costs: operating sewerage per connection

FN12

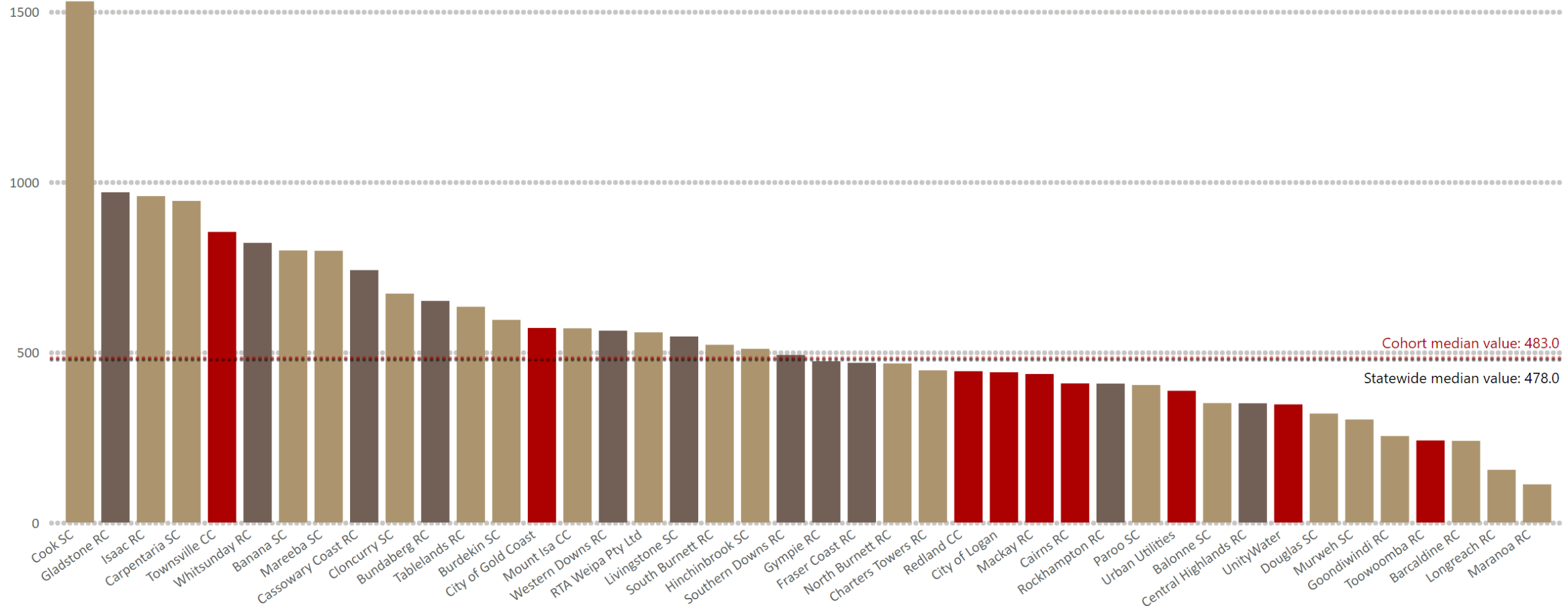
SWIM Indicator ID

\$/connection

Indicator Units

Sewerage OPEX per connection (\$)

Size ● Extra-large ● Large ● Medium

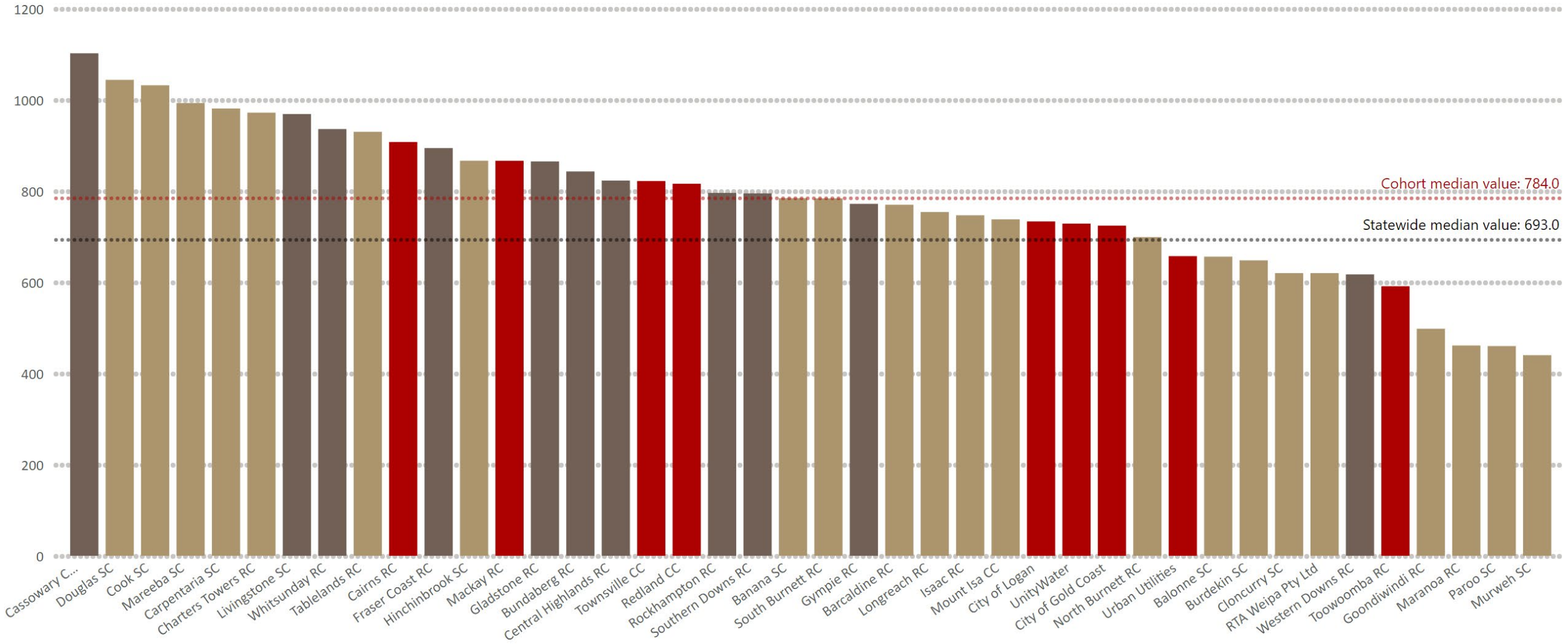


Typical residential bill: sewerage

PR46
SWIM Indicator ID
\$
Indicator Units

Typical residential bill: sewerage (\$)

Size ● Extra-large ● Large ● Medium

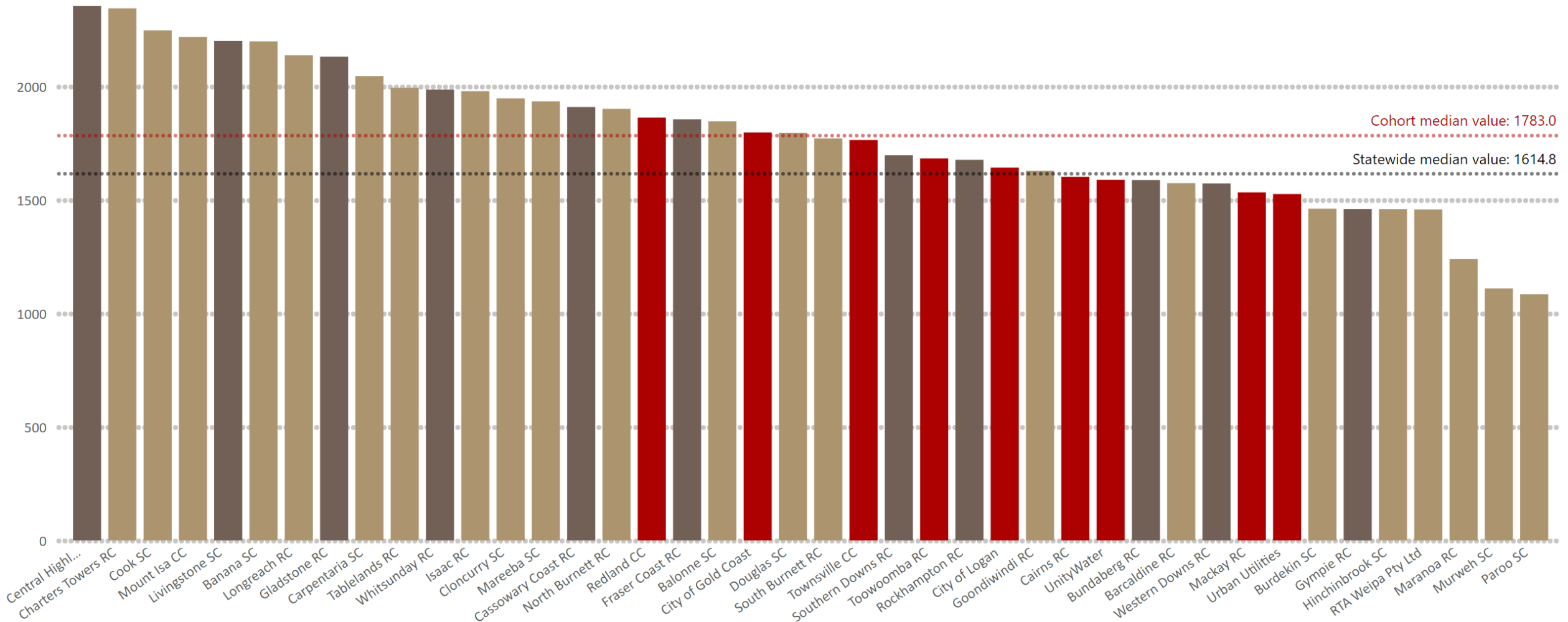


Typical residential bill: water+sewerage

PR48
SWIM Indicator ID
\$
Indicator Units

Typical residential bill: water and sewerage (\$)

Size ● Extra-large ● Large ● Medium

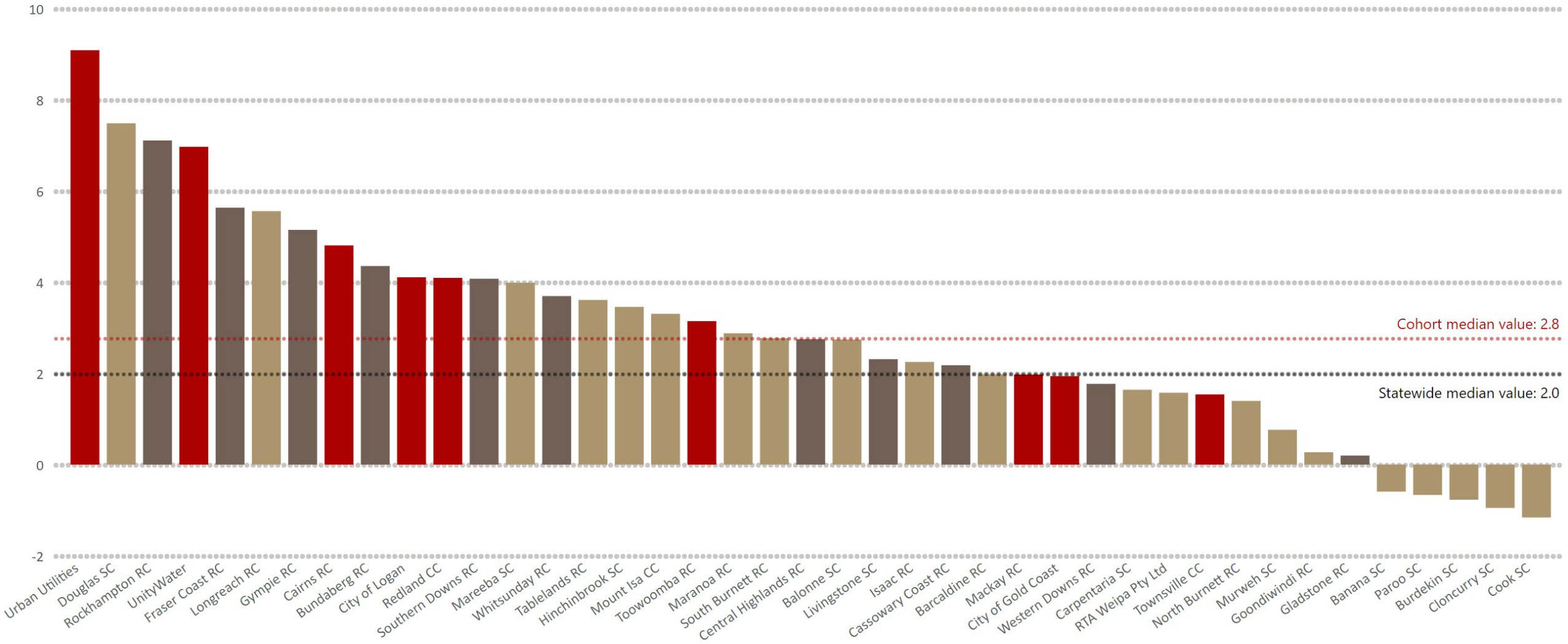


Economic Real Rate of Return: sewerage

$(FN2-FN33-FN79)*100/FN10$
 Calculated from SWIM Indicators

Economic Real Rate of Return: sewerage

Size ● Extra-large ● Large ● Medium

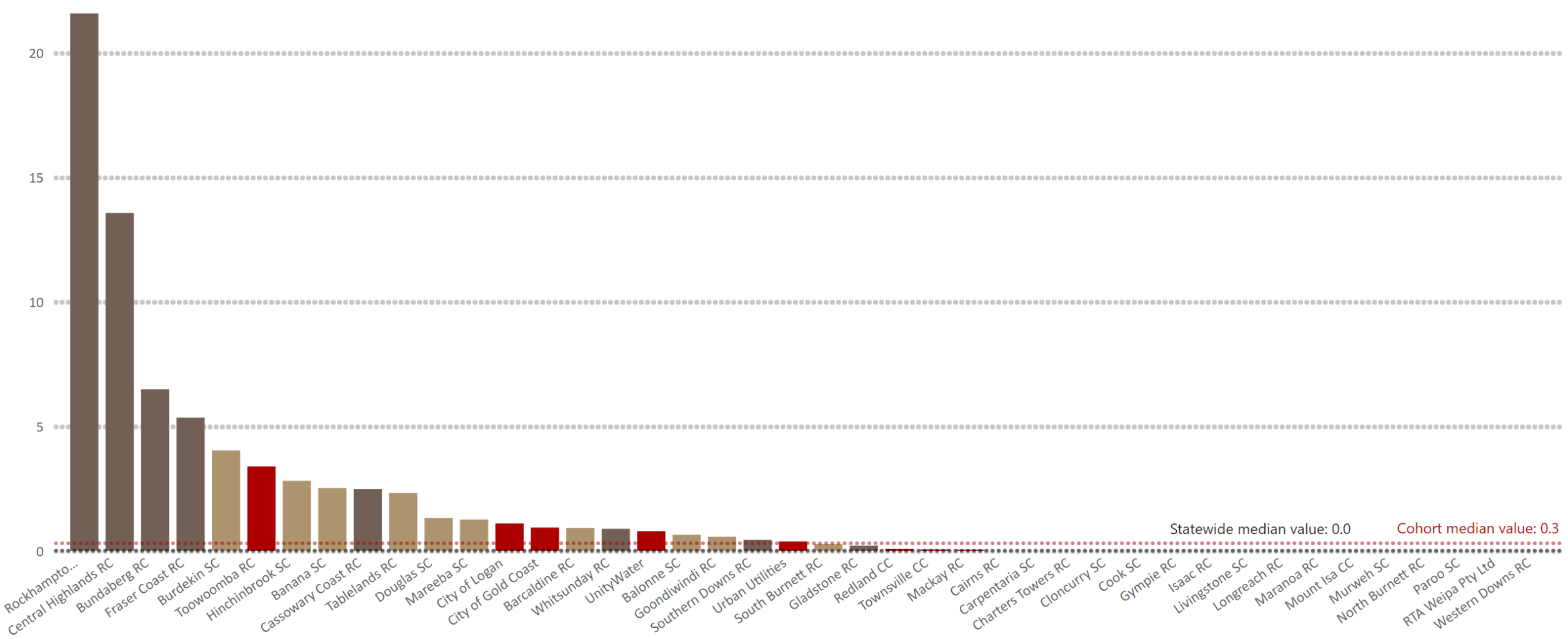


Sewerage service complaints per 1000 connections

CS11
SWIM Indicator ID
per 1000 connections
Indicator Units

Number of sewerage service complaints per 1,000 connections

Size ● Extra-large ● Large ● Medium

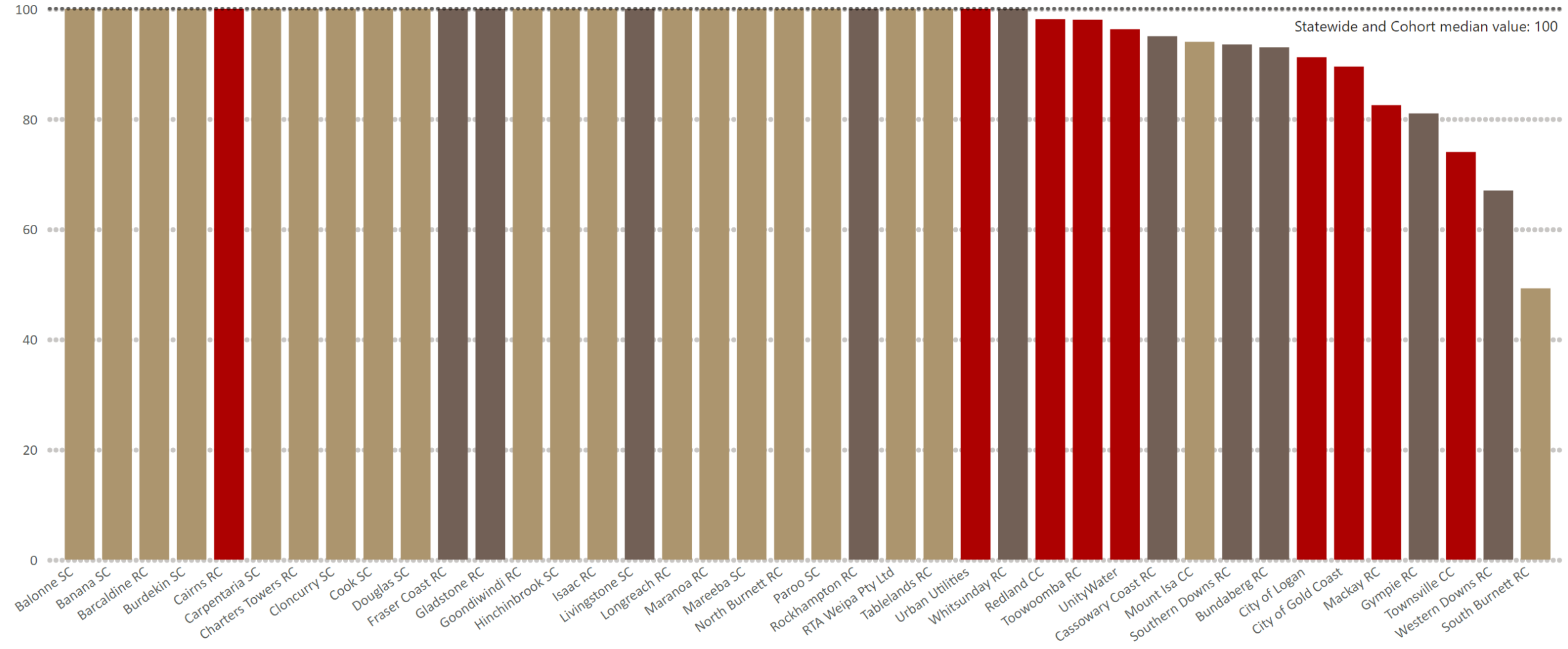


Percent CSS response target met: sewerage incidents

CS65
SWIM Indicator ID
%
Indicator Units

Proportion CSS response target met: sewerage (%)

Size ● Extra-large ● Large ● Medium



Sewerage mains breaks/chokes per 100 km sewer main

AS39

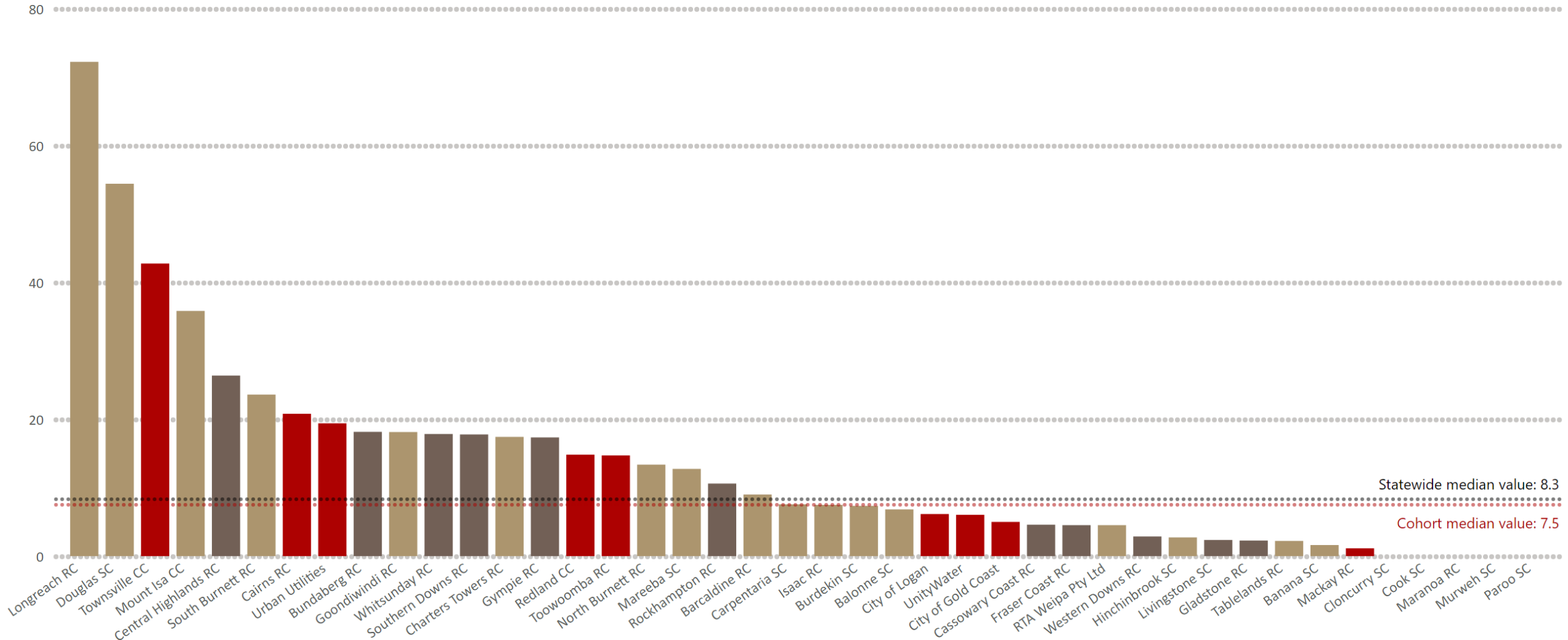
SWIM Indicator ID

per 100 km sewer mains

Indicator Units

Number of sewerage main breaks and chokes per 100km sewer main

Size ● Extra-large ● Large ● Medium





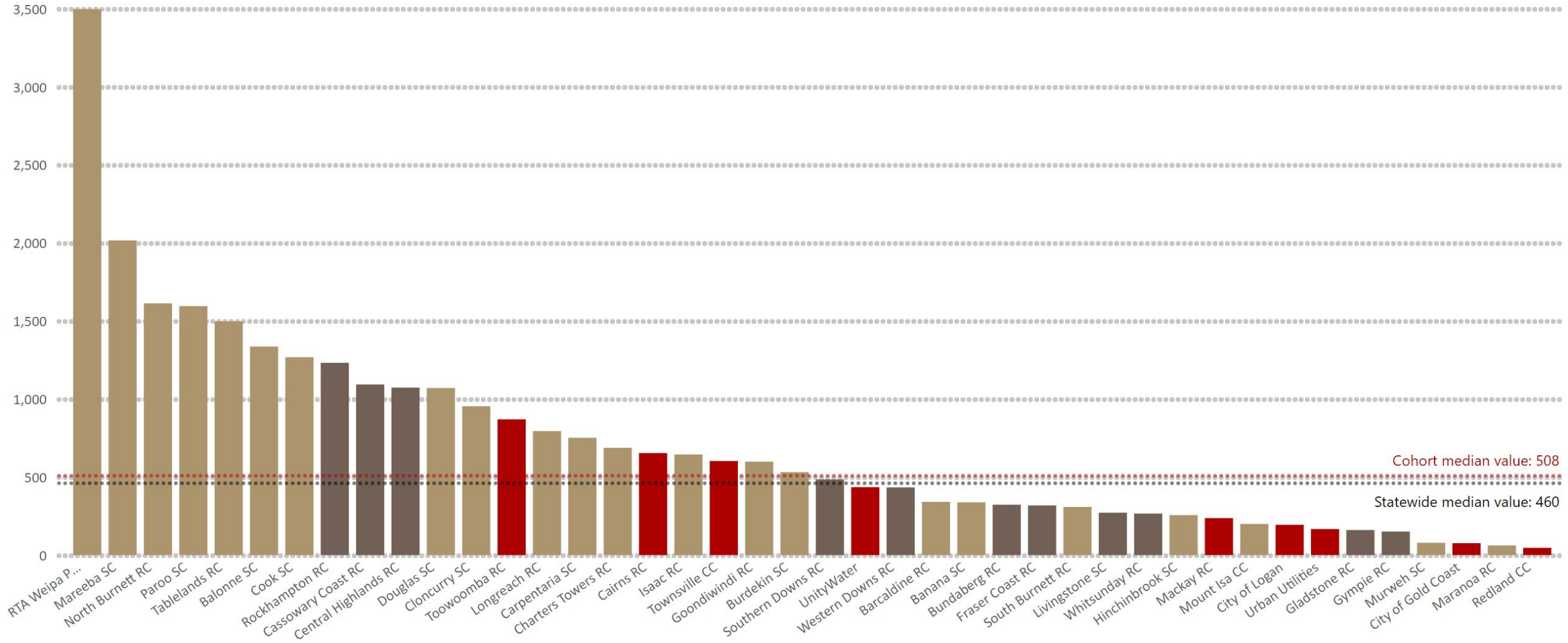
Medium, Large and Extra-large service providers

Water Services

Water CAPEX per connection

Water CAPEX per connection (\$)

Size ● Extra-large ● Large ● Medium



Costs: operating water per connection

FN11

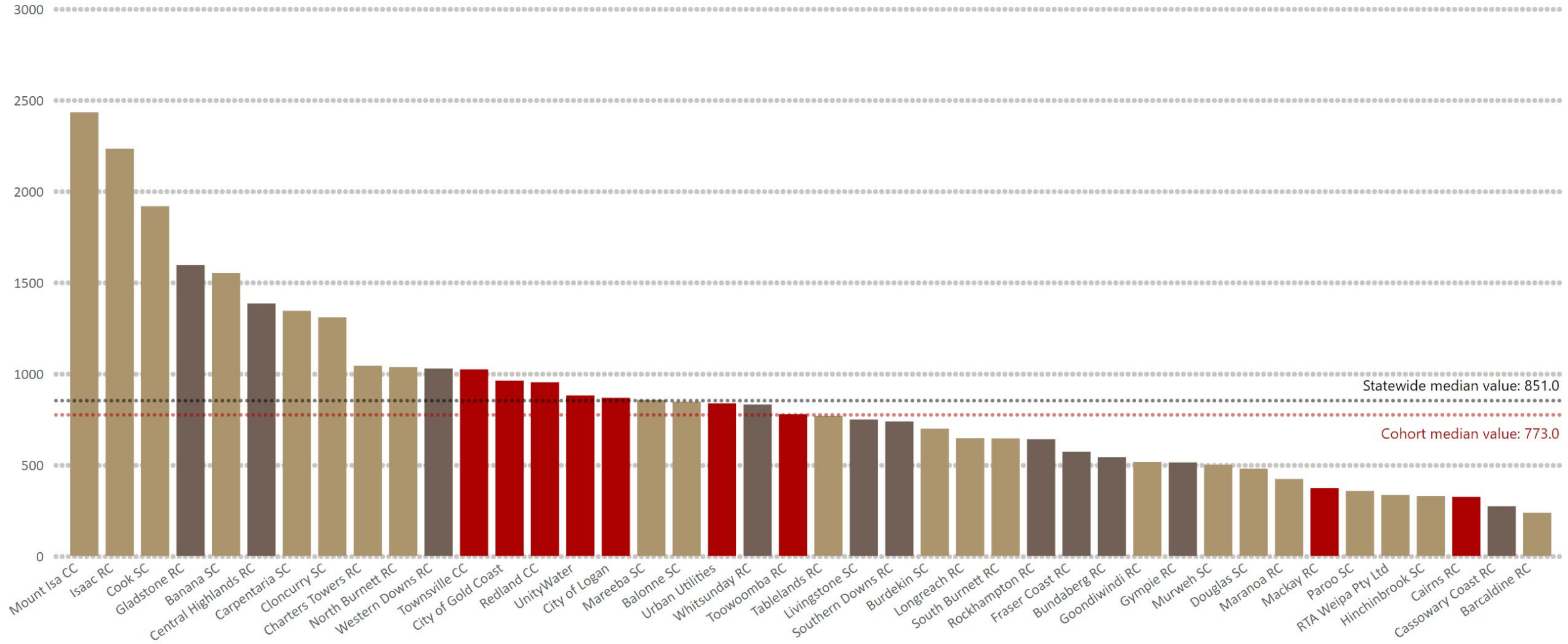
SWIM Indicator ID

\$/connection

Indicator Units

Water OPEX per connection (\$)

Size ● Extra-large ● Large ● Medium

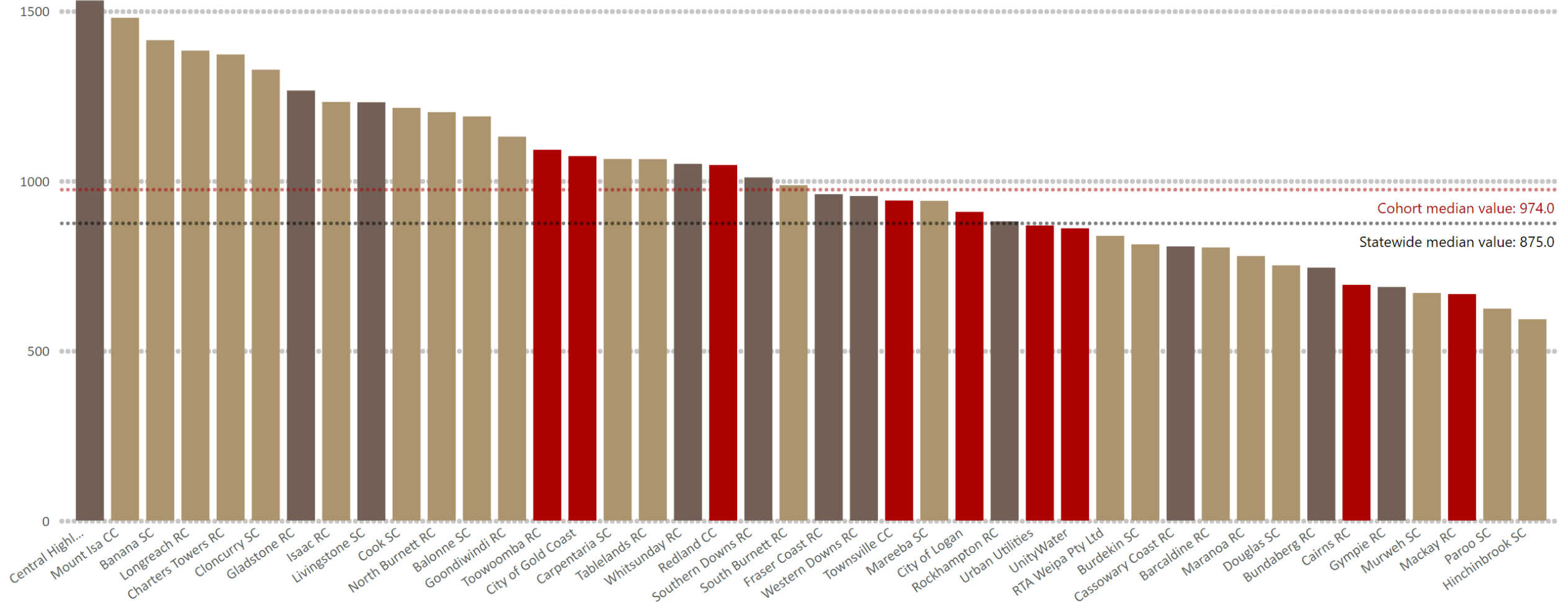


Typical residential bill: water

PR44
SWIM Indicator ID
\$
Indicator Units

Typical residential bill: water (\$)

Size ● Extra-large ● Large ● Medium



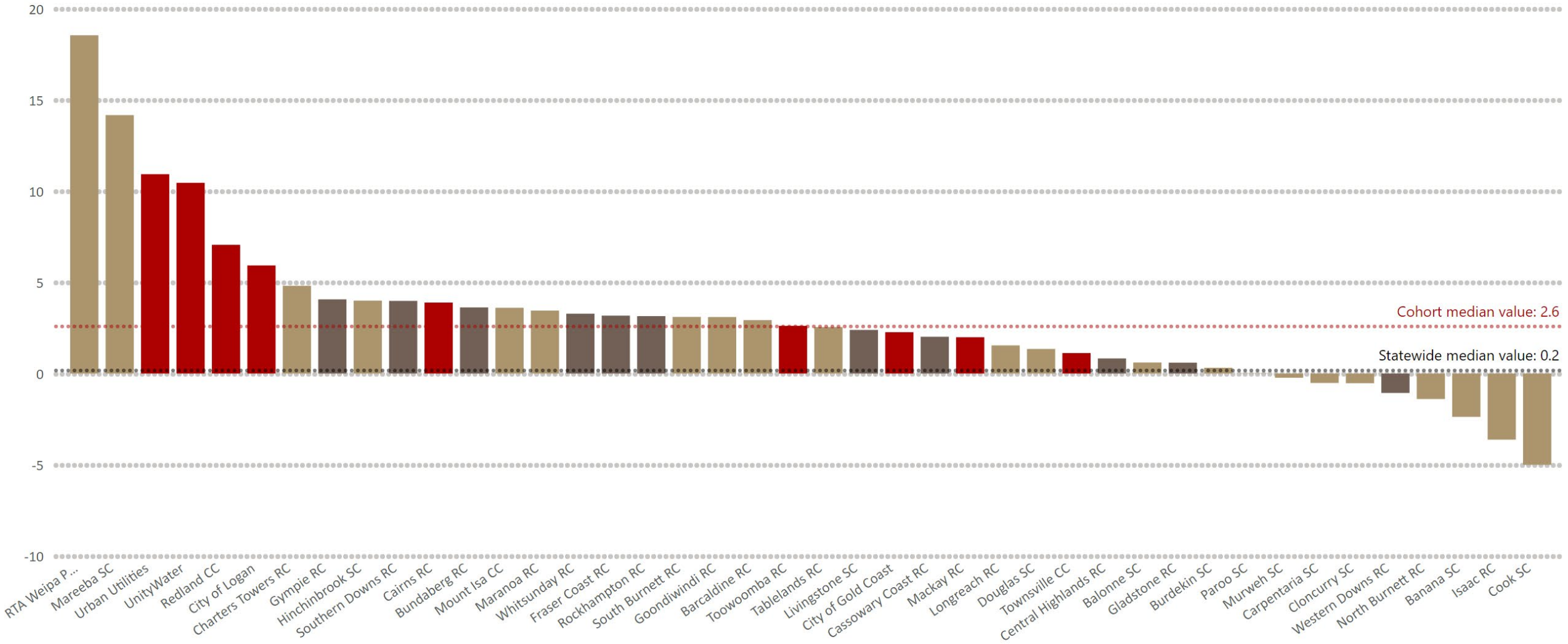
Economic Real Rate of Return: water

$(FN1-FN32-FN78)*100/FN9$

Calculated from SWIM Indicators

Economic Real Rate of Return: water

Size ● Extra-large ● Large ● Medium

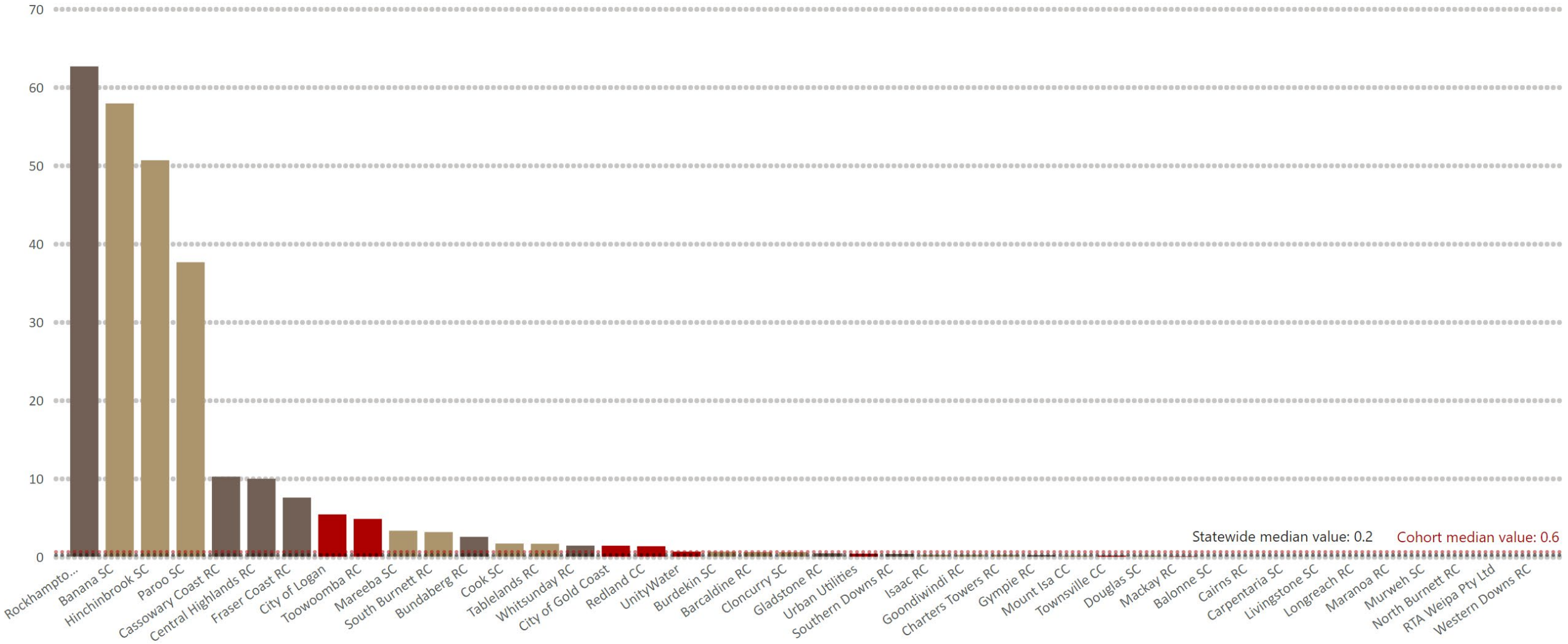


Water service complaints per 1000 connections

CS10
SWIM Indicator ID
per 1000 connections
Indicator Units

Number of water service complaints per 1,000 connections

Size ● Extra-large ● Large ● Medium

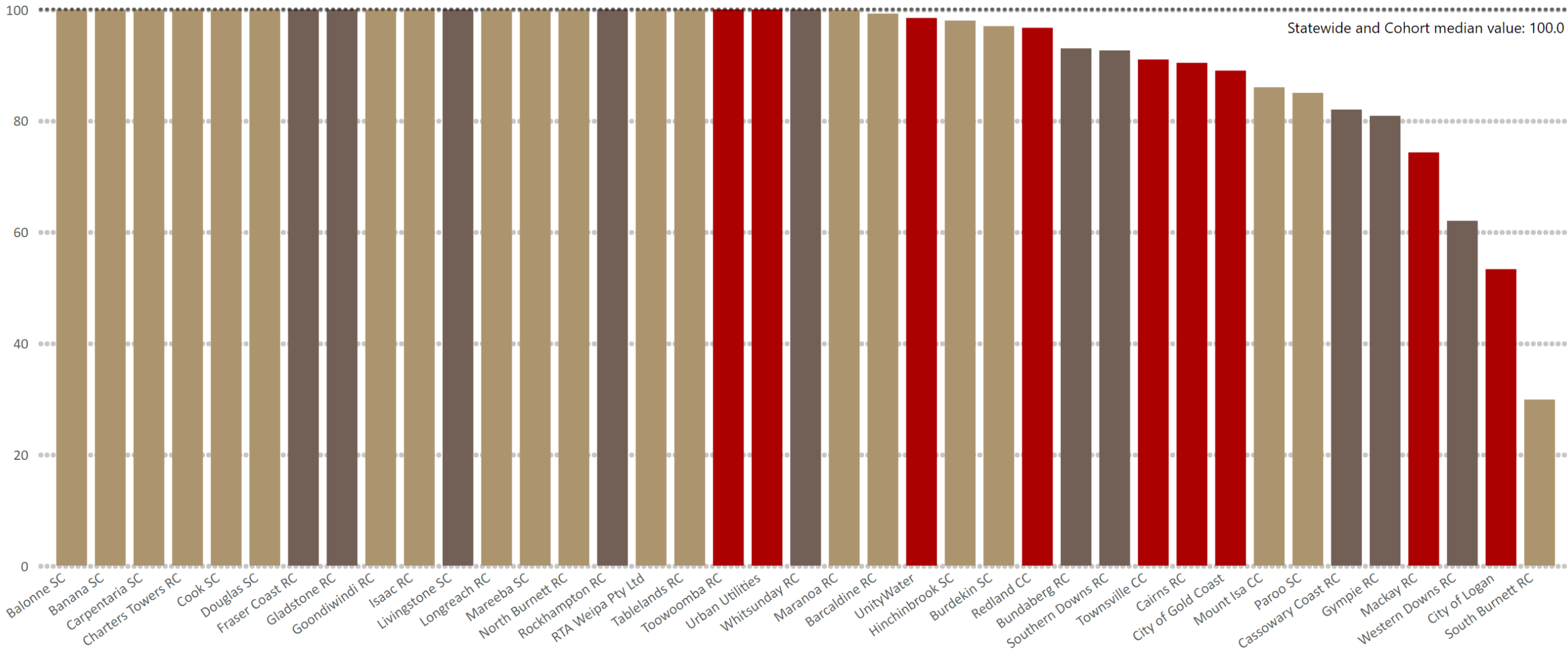


Percent CSS response target met: water incidents

CS66
SWIM Indicator ID
%
Indicator Units

Proportion CSS response target met: water (%)

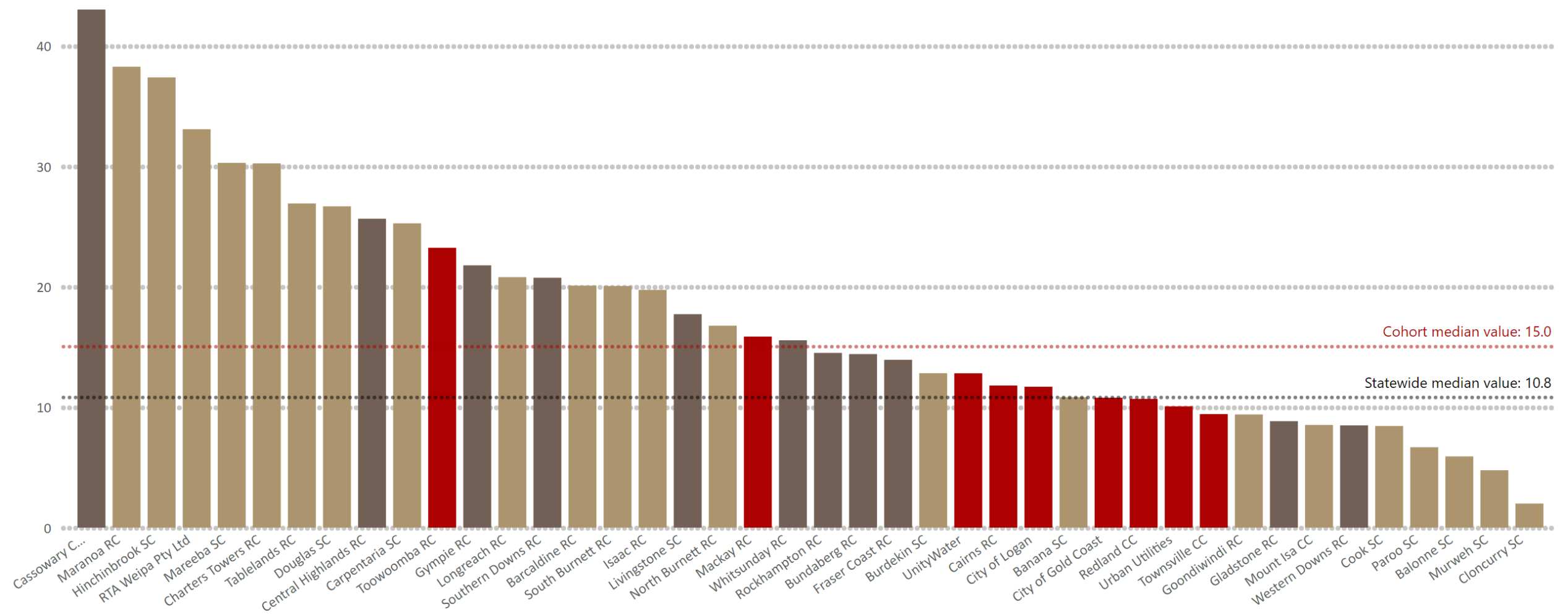
Size ● Extra-large ● Large ● Medium



Proportion potable water that is non-revenue water

(WA36/WA74)*100
 Calculated from SWIM Indicators

Proportion potable water that is non-revenue water (%)
 Size ● Extra-large ● Large ● Medium

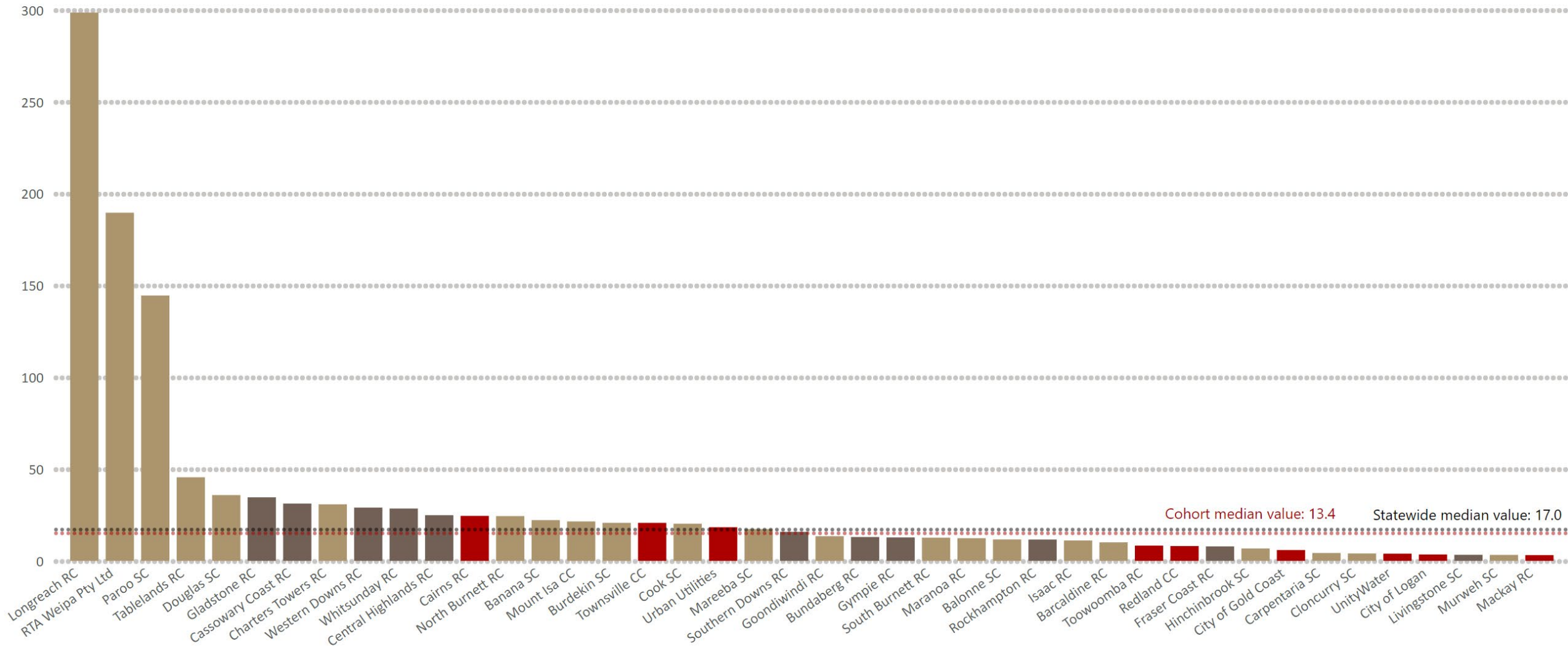


Water main breaks per 100 km water main

AS8
SWIM Indicator ID
per 100 km water main
Indicator Units

Number of water main breaks per 100km water main

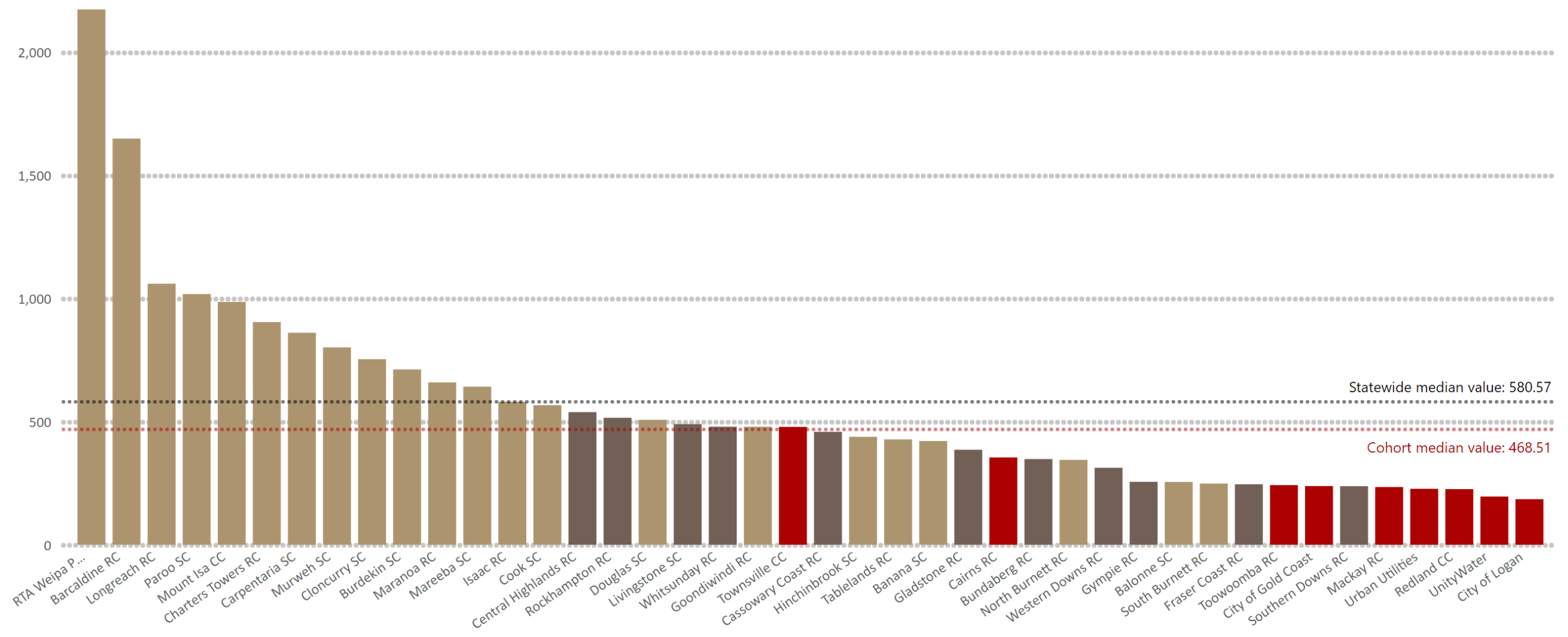
Size ● Extra-large ● Large ● Medium



Annual potable water supplied per connection

Annual potable water supplied per connection (kL/connection/annum)

Size ● Extra-large ● Large ● Medium



Proportion of connections with water restrictions

WS11, WS12, WS13, WS14,
WS15, WS16 and CS4
SWIM Indicators

Proportion of connections under water restrictions (connection days)

● PWCM ● Level 1 ● Level 2 ● Level 3 ● Level 4 ● Level 5

